

Jackson County Library District RFP NUMBER: #2025-04

Questions & Answers, November 21, 2025

Overall Notes for Responding to the RFP

- 1 RFP respondents are required to read and respond to all elements of the RFP, documenting any exceptions to specifications or contract or other terms **within** their RFP response. Following selection of the winning bidder, contractual exception negotiations can be engaged.

Submitted Questions:

Answers

1	I'm reviewing your Form 470 (260004822), and wondering what your SFP requirements are, as you're asking for total installation and management?	Please refer to page 6 of the RFP. We are looking for a single solution for both a physical and logical network.
2a	What is your current firewall platform and the specific models used?	2 x Sophos XGS3300 w/dual power supplies. Configured for high availability.
2b	Please provide the make, model, and licensing details of the current firewall solution referenced in the Firewall Service section.	
3	What are your average and peak branch throughput requirements (weekly look-back)?	We are not prepared to provide that data. We are requesting data speeds listed on page 6 of the RFP.
4	Which security subscriptions are active on your firewalls?	Sophos Packages: Base Firewall, Net Protection, Web Protection, Enhanced Support, Enhanced Support +
5	Who is your current SD-WAN vendor?	No current SDWAN
6	What is your hard budget ceiling for the total ineligible cost and the final non-discounted share of this project?	We are not expecting a hard budget for ineligible costs. We intend to choose the system that maximizes E-rate funds.
7	Do you plan to pay the non-discounted share upfront, or are you interested in an annual payment plan for the portion of the ineligible/recurring services?	We are interested in SPI billing, paying our non-discounted portion monthly.
8	Do you need [vendor name] professional consultation services to help get the firewalls up and running for your entire network?	Yes, if selected as the awarded bidder.
9	Which applications and services are required to traverse the WAN between branch locations and the Medford hub?	Active Directory, IP Telephony, NT File Shares, PC Reservation System
10	Which applications or services are hosted in Medford that require access from other sites? Additionally, what is the business or technical justification for the bandwidth levels listed in the WAN speed table?	Active Directory, IP Telephony, NT File Shares, PC Reservation System
11	What is the primary business or technical rationale for requiring point-to-point fiber connectivity as described in Solution A?	The current architecture maximizes compatibility with the system we use to selectively assign filtration at the public computer reservation level in compliance with CIPA.
12	Would JCLD be open to evaluating alternative network architectures—such as VPN backhaul paired with local direct internet access at branch locations—if they can meet or exceed all performance and reliability requirements?	Yes, if it meets the requirements for E-Rate Category 1.
13	What authentication methods are used for wired and wireless network access? Is RADIUS or another identity provider currently in place?	Wireless is RADIUS to on prem AD. Wired is not authenticated in itself.
14	Are service accounts used for any network, server, or application authentication processes? If so, can you provide details?	Yes, we have service accounts. Please see page 10 of the RFP. We require secure access to library systems. Once a bidder is selected, we can provide more details.
15	Are base network services such as DNS, DHCP, NTP, Active Directory, or other core services considered out of scope and provided by existing District systems?	DHCP is currently provided by our firewalls. Other core network services are hosted on prem.