

Freezing and Thawing Holds

What does it mean to freeze and thaw a hold? Patrons can suspend their holds for a specific period of time without losing their place in the queue. This feature can be helpful if you're going on vacation or if you're not needing a Library of Things item right away.


You can use the feature that allows you to freeze holds to set your hold requests to become active closer to the timeframe you're wanting to have the item for check out. To use this feature, you will want to take the following steps:

- ❖ Look at the **Pending Holds** on your account. Click on the button **Freeze Hold**.

Pending Holds

These titles are currently checked out to other patrons. We will notify you when a title is available.

Sort by Hide Covers

<input type="checkbox"/>		1) That Noodle Life : Soulful, Savory, Spicy, Slurpy	<input type="button" value="Cancel Hold"/>
		Author Le, Mike,	<input type="button" value="Freeze Hold"/>
		Format Book - Hardback,Book	
		Pickup Location Medford Branch Library	
		Date Placed Jan 24, 2024	<input type="button" value="While You Wait"/>
		Status Pending	
		Position 1	

- ❖ A pop-up box will ask for a date when the hold can be thawed (or unsuspended.) If a date is entered, then this hold will become thawed (active) at that time. If a date isn't entered; then you will need to sign into your account when you want the frozen (suspended) hold unfrozen and manually thaw the hold request.

Freeze Hold ✕

Select the date when you want the hold thawed.

mm/dd/yyyy 📅

If a date is not selected, the hold will be frozen until you thaw it.

Close
Freeze Hold


Below is an example of a frozen (suspended) hold. To unfreeze the hold manually you'll need to click on the **Thaw Hold** button. If you click on this button, your hold request will thaw and become active. Once the request is active that request will be filled as soon as there is an available item to fill the request.

Pending Holds

These titles are currently checked out to other patrons. We will notify you when a title is available.

Sort by Position ▼

Hide Covers



1) That Noodle Life : Soulful, Savory, Spicy, Slurpy

Author	Le, Mike,	
Format	Book - Hardback,Book	
Pickup Location	Medford Branch Library	
Date Placed	Jan 24, 2024	
Status	Frozen until Feb 07, 2024	
Position	1	

Cancel Hold

Thaw Hold

While You Wait