



JOB ANNOUNCEMENT

AREA MANAGER, OUTREACH & PROGRAMMING

MEDFORD LOCATION

FULL-TIME/40 HOURS PER WEEK

\$62,001 TO \$77,655 PER YEAR

\$29.81 TO \$37.34 PER HOUR

CLOSES JULY 12, 2021 – OPEN UNTIL FILLED

ABOUT JCLS

With more than 200 days of sunshine each year, Jackson County, Oregon is located midway between Portland and San Francisco. The region boasts beautiful valleys and mountain lakes, wineries, wild rivers, easy access to the Redwoods and coast, and cultural entertainment to rival big cities.



Jackson County Library Services (JCLS) serves the 220,000 residents of Jackson County with 15 branch libraries. The mission of the Jackson County Library District is to connect everyone to information, ideas, and each other. We provide a wide range of children's, teen, and adult physical and electronic resources and collections as well as outreach services, including booktalks for elementary and middle school students, services for homebound patrons, and outreach to childcare centers. Our ever-changing [calendar of programs](#) and events is diverse, including musical performances, lectures, art exhibits, classes, book groups, storytimes, and more.

THE POSITION

The Areal Manager is responsible for overseeing strategic initiatives, innovation, and delivery of effective and efficient library services for assigned region. The Area Manager creates and maintains an enriching environment that promotes and sustains accountability, efficiencies, collaboration, continuous learning, and high-quality customer service. This position oversees the day-to-day operations of assigned branch(es) in their region and directly supervises a team of paraprofessional and professional staff. This position also provides leadership to staff throughout the library system to organize and promote excellence in community engagement efforts with the goal of creating a thriving library in their Jackson County community.

DUTIES AND RESPONSIBILITIES

OUTREACH & PROGRAMMING

**Applegate Ashland Butte Falls Central Point Eagle Point Gold Hill Jacksonville Medford
Phoenix Prospect Rogue River Ruch Shady Cove Talent White City**

- Effectively lead the Outreach and Programming team to design, implement, and sponsor innovative programs, presentations, workshops, and participatory experiences that promote library services and provide opportunities for information, learning, and entertainment.
- Serve as a liaison to community organizations and school districts. Develop and sustain community partnerships.
- Responsible for aligning programs with the library's goals and objectives and with identified interests and needs of the culture diversity of the community, including youth and adult literacy skills, lifelong learning, workforce development, and digital skills.
- Identifies opportunities to collaborate with Library staff, City and County departments, local businesses, educational and cultural institutions, and community organizations or individuals to deliver outstanding programs and events on a wide variety of topics, using varied methods.
- Evaluates programs using appropriate metrics for measurement and uses results to improve future programming efforts.
- Develops a wide variety of services to meet the needs and interest of the underserved (marginalized groups, older adults, those with disabilities, those with limited functional English, immigrants, etc.).

GENERAL

- Participates effectively as a member of the leadership team that provides district-wide management consistency.
- Participates in the development of district strategic plan and initiatives.
- Serves as primary liaison between library administration and assigned staff.
- Provides clarification for policies, procedures, guidelines for JCLS staff and customers; provides direction as needed.
- Hires, supervises, develops and leads a dynamic team of library staff who are responsible for services to the communities in the Jackson County Library District.
- Assists with the development, planning and implementation of JCLS short- and long-term goals and objectives for library services and programs.
- Participates effectively as a member of the leadership team that provides district-wide management consistency.
- Works closely with appropriate managers and supervisors for effective use of measurements to monitor and assess the efficiency and effectiveness of library services.
- Assists in the preparation of JCLS' annual budget, estimating service and resource needs based on current and future trends and activities.
- Seeks ways to gain efficiencies through ongoing review of all services and processing.
- Prepares a variety of effective reports and communications for the staff.
- Creates and presents effective prepared and impromptu presentations.
- Promotes continuous life-long learning at JCLS.
- Regular attendance.
- Performs other duties as assigned.

KNOWLEDGE, SKILLS AND ABILITIES

- Print and electronic resources, including ready reference and collections for adults, teens, and children.
- Professional library principles, practices, techniques, and standards as they pertain to the delivery of public library services and/or outreach services, proactive customer relationships, and confidentiality of information.
- Library/leadership trends and practices, including demonstrated expertise managing staff with a wide range of skills, knowledge, and abilities.
- Effective organizational, time management, project management, and problem-solving skills. Ability to work in a self-directed environment with minimal guidance.
- Demonstrated success building and maintaining excellent interpersonal relationships.
- Excellent communication skills, both verbal and written.

- Managerial principles for the administration and organization of a complex multi-branch library system or large-scale outreach program.
- District policies and procedures.
- Project management, administrative analysis, and report preparation.
- Effective measurement tools and systems.
- The role of a public library as an information agency and “third place” for the JCLS community.
- Budget preparation and monitoring mechanisms.
- PC applications for library operations including library software, word processing, spreadsheets, email, Internet, presentation software, and data management.
- Actively supports and respects diversity in the workplace.

QUALIFICATIONS

MINIMUM QUALIFICATIONS

1. Master’s degree in Library and Information Science from an ALA accredited institution, OR the equivalent combination of education and experience which provides the knowledge, skills, and abilities required to perform the duties as described.
2. Three years of supervisory experience.
3. Demonstrated ability and experience to achieve library outcomes while effectively leading a team whose members have a wide range of skills, knowledge, abilities, and responsibilities.
4. Success in presenting oral and written material for a variety of situations.
5. Strong interpersonal skills.

DESIRED QUALIFICATIONS

1. Five years of supervisory experience.

SPECIAL REQUIREMENTS/LICENSES

- Criminal background check required.
- Must have valid driver’s license and required mandatory insurance when operating a privately owned vehicle for business purposes.
- Must be able to travel to other locations to perform work, and/or attend work-related meetings, workshops or conferences.

WORKING CONDITIONS

While performing the duties of this position, the employee is continuously required to communicate by talking and listening, use of fingers and hands, repetitive motion and sitting. Frequently required to stand, walk, reach, sit, and feel. Occasionally bend, stoop, grasp, and rarely to feel, kneel or crawl. The position requires mobility, including the ability to move materials weighing up to 5 pounds on a regular basis such as files, books, office equipment, etc.; may infrequently require moving materials weighing up to 20 pounds.

Manual dexterity and coordination are required over [75%] of the work period while operating equipment such as computer keyboard and standard office equipment.

Travel to other district locations and/or to workshops/professional meetings/conferences.

This level has a work environment that is well protected, with virtually no hazards or obstacles. There is very little element of personal risk or hazard. Job conditions are stable, usually well managed, and very comfortable.

Conditions may consist of the following:

- Reading for comprehension and direction (policies & procedures)
- Speaking to share, respond and maintain relationships or to convey instructions and/or direction
- Presenting to a wide range of ages and audiences to inspire lifelong learning
- Considerable cognitive process to make effective decisions for non-routine work
- Various equipment includes computers with a keyboard and mouse, telephone, and other electronic devices to share documents, information, and discussion

- Deadlines and changing priorities with multiple demands on time
 - Attendance at evening and weekend meetings and/or social/business events
 - Available for emergencies and off-schedule contacts
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SALARY

This position is placed at range R on the JCLS salary schedule, and has a starting salary range of \$29.81 to \$31.67 per hour and \$62,001 to \$65,864 per year. The full salary range is \$62,001 to \$65,864 per year and \$29.81 to \$37.34 per hour. Placement on the salary schedule is based upon education and experience.

BENEFITS

JCLS offers a competitive benefits package including 401(a), medical, dental and vision coverage to employees and qualified dependents. In addition, JCLS provides vacation, sick leave and paid holidays.

SELECTION PROCESS

After the preliminary screening, selected candidates will be invited for an initial interview. Videoconference interviews (in lieu of an in-person initial interview) will be offered. Candidates to be interviewed will be selected from applicants who most closely meet the minimum and desired qualifications. Meeting the minimum qualifications does not guarantee an interview.

JCLS reserves the right to re-advertise the position or to delay indefinitely filling of the position if it is deemed that applicants for the position do not constitute an adequate applicant pool or if funding is not available.

CONDITIONS OF EMPLOYMENT

Employees must satisfy all of the pre-employment requirements prior to appointment that include, but are not limited to; verification of their legal right to work in the United States, and a background check.

ACCOMMODATIONS

Applicants requiring reasonable accommodations in completing the application or the interview process must notify the Human Resources Department in advance.

EQUAL OPPORTUNITY EMPLOYER

JCLS provides equal employment opportunities to all employees and applicants for employment, and prohibits discrimination and harassment, of any type, without regard to race, color, religion, age, sex, national origin, marital status, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws.

This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, transfer, leaves of absence, compensation, and training.

The organization employs affirmative personnel measures to ensure the achievement of equal employment opportunities in all aspects of employment, and the work environment. These policies of nondiscrimination will prevail throughout every aspect of the employment relationship, including recruitment, selection, compensation, promotion, transfer, layoff, termination, training, and conflict resolution.

APPLICATION PROCESS

In order to be considered for this position, applicants must submit a **JCLS Application, Cover Letter and Resume**. The JCLS Application can be found [HERE](#). These items must be turned in to the Human Resources Department no later than **July 12, 2021 at MIDNIGHT PST**.

Materials can be submitted by emailing to bfogerty@jcls.org. Only candidates with complete materials and who meet the minimum qualifications of the position will be considered.