

<b>Policy 5-1</b>	<b>Service Animals in the Library</b>	<b>Created:</b> 11/12/2015 <b>Revised:</b> 5/3/2019 <b>Approved:</b> 6/13/2019
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**I. PURPOSE**

This policy protects patrons and their property from injury by animals while visiting Jackson County Library Services (herein referred to as “JCLS” or the “Library”) facilities and ensures JCLS compliance with the Americans with Disabilities Act (ADA) and ORS 346.680 to 346.690, regarding service animals for physically impaired persons.

**II. INTRODUCTION**

In accordance with the Americans with Disabilities Act (ADA), service animals are welcomed and permitted in all JCLS branches. Per ADA, service animals are dogs or miniature horses individually trained to do work or perform tasks for an individual with a disability. For details, please see [ADA requirements for service animals](#). No other animals are permitted unless featured in programs and pre-approved by the Library Director.

**III. RULES AND REGULATIONS**

To ensure JCLS compliance with the ADA and ORS 346.680 to 346.690 regarding service animals for physically impaired persons, and to help maintain a pleasant, productive, and safe environment for all Library users and staff, the following behavioral guidelines for service animals are to be observed:

- Service animals may only be brought into JCLS facilities by the person who requires assistance by the service animal or service animal trainer.
- Service animals must be in physical proximity with their handler and under handler control at all times. Service animals must attend to their handler at all times.
- Service animals must be on a leash or harness at all times unless the use of a leash or harness interferes with the animal's effective performance of its designated task(s). If the animal cannot be leashed or harnessed, it must be under the handler's control via voice, signals, or other effective means at all times.
- Service animals must not display disruptive behavior such as barking or growling and must conform to JCLS Libraries Rules of Conduct policies.
- Service animals must be housebroken and their handler is responsible for any upkeep or clean-up of the animal.

If a service animal's behaviors or actions pose an unreasonable or direct threat to the health or safety of others, or do not conform to library policy, it may not remain in a Library facility. In accordance with ADA guidelines, non-compliance can be grounds for a request to remove a service animal from a Library facility. If the service animal is excluded from a Library facility, the individual with the disability is welcomed to stay and will be reasonably accommodated by Library staff.