Community Meeting #7 Phoenix Branch Library 4 – 6 p.m., 10/22/15

At the Phoenix community meeting 7 members from the community participated, District Board Member Carol Doty participated and JCLS staff members Carrie Prechtel and Lori Wilson also attended to facilitate the meeting. Special thanks to Branch Manager Jody Fleming for her attendance, welcome, advanced preparation and marketing for the meeting.

What follows are the 93 data points as collected through the meeting as well as via post-it notes on a visual display at the library inviting patron feedback from folks who were not able to make the meeting.

**Discussion regarding the idea of libraries equaling education:**
Materials on citizenship
Everything we do
Storytimes
Test prep
Databases
Tax help from AARP volunteers and us
Resources for class projects (works cited)
Programs to learn: history, authors
Outreach to preschools
Deliver of book bags to child care centers
Resume help
booktalks

**Opportunities to provide additional support for people continuing a self-directed learning journey?**
Check out telescopes
Use more QR codes for readers advisory
Partner with local businesses with QR codes sending them to library for how-to books/videos
Computer lab open 24/7
All classes on powerpoint = how to coding, video games
Video/computer studio for filming/editing
Tablet at each library
Check out tablets to public
Train staff on devices
Computer editing software for filming
eReaders already downloaded with books
Books and other services available in areas for homeless- St. Vincent, shelters, Gospel Mission, Salvation Army
Offer more DVDs, Newspapers, magazines to help with wage gap
More computer access
Online magazines
Have a tv display monitor with library offerings
Tutorial guides on tv monitors
More computers

**Opportunities to enhance programs keeping in mind trends connected to:**
Technology
STEAM/STEM events
Computer skills

Economy
ESL classes
Citizenship classes
Economic classes
Financial planning

Social connections
Stargazing parties
Writing classes
Offer bibliographies for every class we teach
Food coop outreach booklists and books on topic for checkout at Food Coop classes
Use outside areas for activities - dancing, sand boxes
Make teen programs fit around school activity schedule
Classes like OLLI for seniors in library – FREE
Partner with SMART – reading buddies with elementary aged student volunteers
Pair different age groups – can do for credit or fine reduction
Learn about other cultures
More staff and volunteers for face-to-face learning

Opportunities to enhance ways people find information and or conduct research?
Posters in Spanish – Mango available, bilingual computer classes info
Dedicated Spanish language computer set up
More Spanish language materials
Emphasize what the REALLY good databases are
Volunteers can help tutor
Offer troubleshooter help for laptop issues

Other:
More HOURS
Change hours to fit community needs – evenings and weekends
Coffee shop – communal area with food - Partnership with Rays and Pucks donuts
Open 24/7
On-line streaming of movies on laptop/tv/projectors
Put sign on recliners at LazyBoy “check out a good book”
Highlight meeting rooms for local businesses
Homeless issues – mental health, security, social worker on staff
Friday hours for Phoenix
Evening hours on Wednesday and/or Thursday
Handicap access to walkway in Phoenix Library
Retain/recruit/train professional librarians
More social interaction to combat increasing isolation
Apply what we know about cultures to teach what library offers
Be effective with outreach to Hispanic community
Ads or articles in local publications – Spanish language
Hours – evening hours helps Spanish-speaking families
Publicize offerings
Fit articles to local newspapers regarding their local branch
Commercials on local TV/radio for databases
PHTv – will they advertise library events?
Want a BIG FLASHING sign
Use sidewalk boards as database ads
Free replacement cards – don’t charge $2
Does Ruch library have to pay for insert in Medford School district newsletter?
Explore possibility of generating revenue for community with lots of partnerships
Give staff decent wages and benefits – not LSSI – and not so many part-time jobs
Pay what staff is worth to RETAIN
Partner with elementary and High school for volunteers
Offer Saturday and Sunday workshops to focus on library offerings
You would have more Diary of a Wimpy Kid
It's good we have a library or I don't even know what would happen
I would like to have a “coffee day” to sit with fellow patrons and be able to mingle and chat
It would be nice if book series were together
It would be nice to have a day like “coffee day”.
Also more useful craft days.
It's nice in winter.
Like learning how to knit
Patron attached a description of Word processing that you log on through the library website (Los Angeles) and includes helpful instructions