Community Meeting #12 Jacksonville Branch Library 1 – 3 p.m., 10/28/15

At the Jacksonville community meeting 19 members from the community participated, District Board Member Maureen Swift participated and JCLS staff members Tammy Westergard, Susan Bloom, and Leigh Byerlee also attended to facilitate the meeting. Special thanks to Branch Manager Laurel Prchal for her attendance, welcome, advanced preparation and marketing for the meeting.

What follows are the 42 data points as collected through the meeting as well as via post-it notes on a visual display at the library inviting patron feedback from folks who were not able to make the meeting.

Discussion regarding the idea of libraries equaling education:
Attend library workshops
Use collection in all formats
Check out lots of books, eBooks, magazines
Gathering place of community that is essential
Lectures
Use DVDs, like the quality, love PBS

Opportunities to provide additional support for people continuing a self-directed learning journey?
Teach people how to use resources & computers
bookmobile
Display in the lobby – curate a story – could be purposeful – draws people
More movies – Patrick is awesome

Opportunities to enhance programs keeping in mind trends connected to:
Technology
Training for older folks
eBook training
Classes about technology need to be face to face

Economy

Social connections
Health and fitness
Lectures
Tai chi
OLLI stations in Jacksonville!
Britt musicians coming to the library to offer talks/ experiences

Opportunities to enhance ways people find information and or conduct research?
Resources expanded via digital resources
Accessing more resources via more connections to other libraries

OTHER:
Hours schedule is frustrating – “is it open?”
Need better communication – stumbled upon Hoopla Scanner!!!!!
Public Fax
Library as a catalyst for foot traffic in JV
Think of the library as a business like the rest of the businesses in town – cross promoting/contest sponsorship
Work with businesses – cooking classes – books on cooking
LMI needs are important, library needs a social worker/resource
Fines policy not good
Library must stay within its budget – scrutiny will be very close from public
Need a table in the front!
Expand hours!!
Use library as a physical connector - getting face to face is essential
Library as a communication hub
Local news to give the library air time
People in the community don’t know what’s at the library
Display should have prompts. Ex: quilts: fabric at _____, books on aisle _____, classes here on _____
Scanner
Library open more days, please!
Toddlerobics
More hours – Fridays?